

ZTE Grand™ X Max 2 Android Security Update - October 2016

Overview:

Effective 11/11/16, a new software update (version Z988V1.2.15) will be available for those users on version Z988V1.1.12. This update will implement recommended Android security patches and add an icon for the Fullscreen application to the device.

Software Download/Additional Information:

- The user will need to download the software via Wi-Fi.

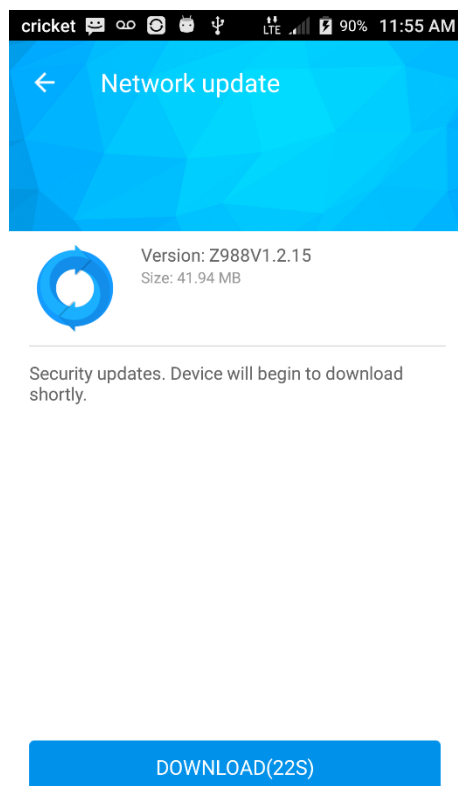
Getting Started:

Before proceeding with the update, make sure you have confirmed the following:

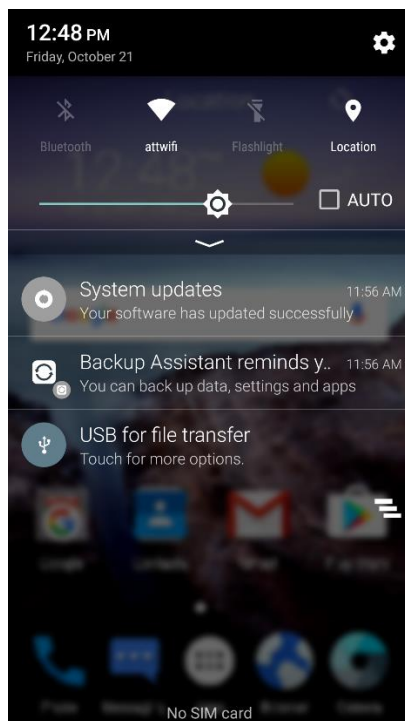
- Make sure that all tasks have been saved. During installation, the phone will not be operable till the installation is completed.
- Make sure that the battery is charged to at least 40%

Update Process:

1. Device receives notification regarding the software update and gives user a countdown before Download and Installation begins



2. Once the installation is complete, the device will re-start and you will see a confirmation message, indicating the successful update.



Verifying Software Version

Below are the steps to check your software version and to manually update the software to the new version (Z988V1.2.15).

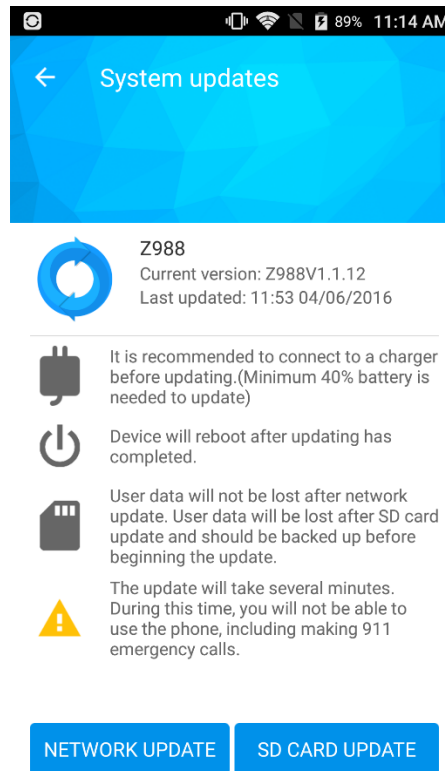
To check your SW version:

1. From the home screen, tap the **Apps** icon
2. Tap **Settings**.
3. Touch **About Phone**
4. Look **under Build number**, which will list the software version. If you are on software version Z755V1.5.16, you can update to version Z988V1.2.15.

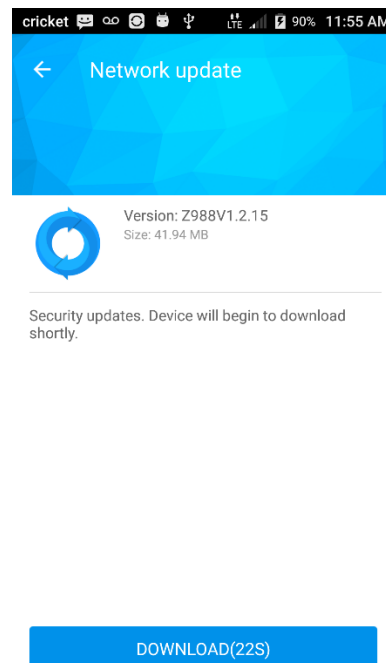
To manually update the SW:

1. From the home screen, tap the **Apps** icon
2. Tap **Settings**.
3. Touch **About Phone**

4. Touch **System Updates**
5. Touch **Software Update**. You will see the screen below



6. Select **NETWORK UPDATE**. Device receives notification regarding the software update and gives user a countdown before Download and Installation begins as shown below:



7. Once the installation is complete, the device will re-start and you will see a confirmation message, indicating the successful update.

