



ZTE Fanfare™ 2 Q416 Android Security Software Update

Overview:

Effective 12/15/16, a new software update (version Z815V1.3.14) will be available for those users ZTE Fanfare 2 smartphones, operating on software version Z815V1.2.13. This update will install recommended Android security updates, along with various other improvements.

Software Download/Additional Information:

- The user can download the software via Wi-Fi or the cellular network.

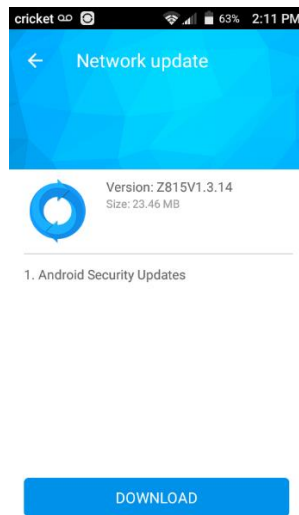
Getting Started:

Before proceeding with the update, make sure you have confirmed the following:

- Make sure that all tasks have been saved. During installation, the phone will not be operable till the installation is completed.
- Make sure that the battery is charged to at least 40%

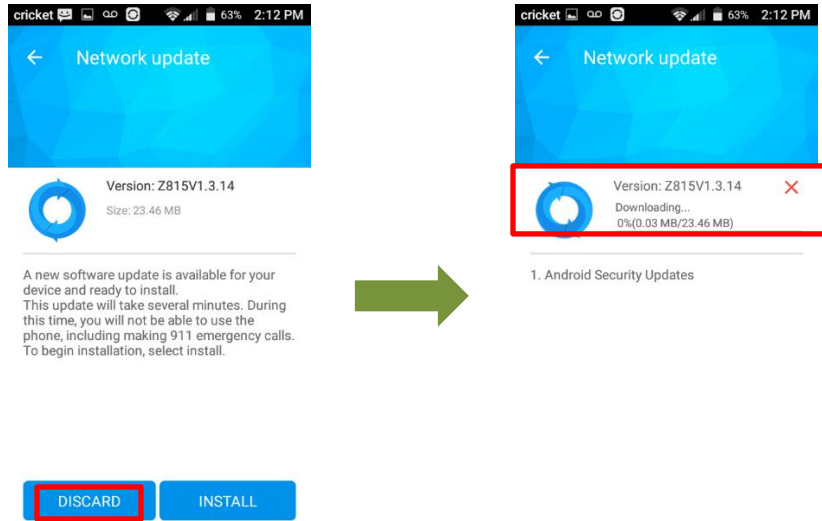
Update Process:

1. You will receive a notification regarding the software update:

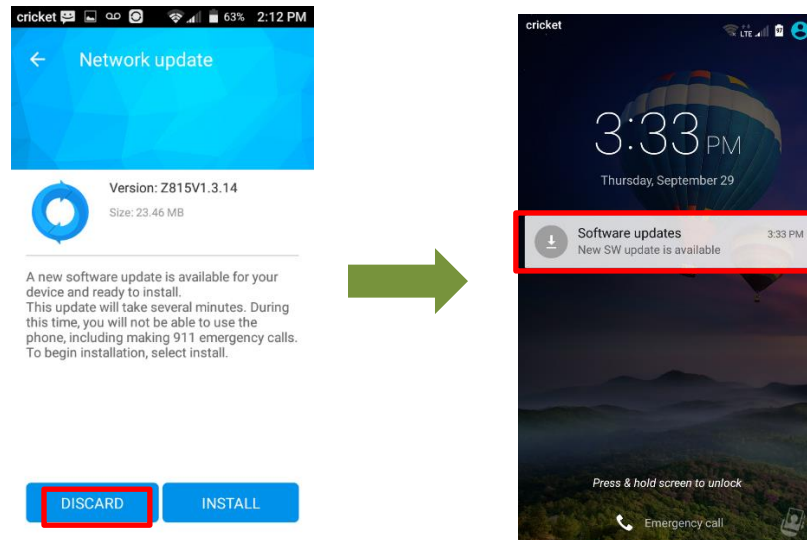


2. You can choose to download and install the update immediately or postpone it until a later time.

To download immediately:

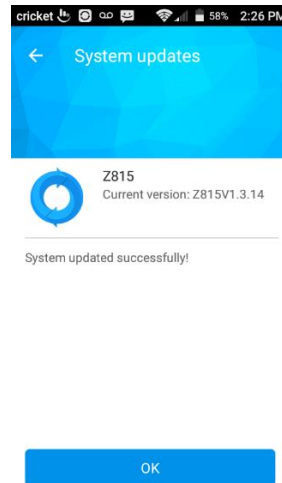


To postpone downloading:



When postponing, you will have option to install by accessing update via notification

3. Once the installation is complete, the phone will re-start and you will see a confirmation message, indicating the successful update.



Verifying Software Version

Below are the steps to check your software version and to manually update the software to the new version (Z959V1.3.14).

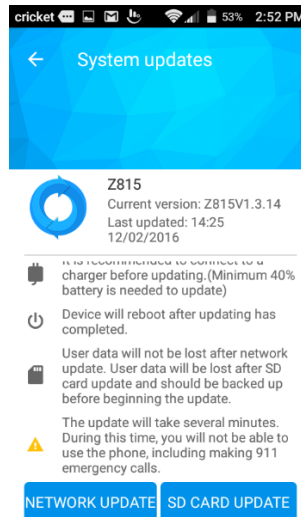
To check your SW version:

1. From the home screen, tap the **Apps** icon
2. Tap **Settings**.
3. Tap **About Phone**
4. Look **under Build number**, which will list the software version. If you are on software version Z815V1.2.13, you can update to version Z815V1.3.14.

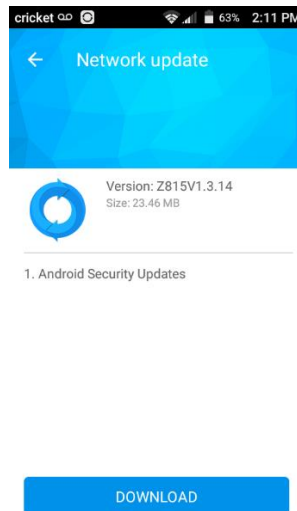
To manually update the SW:

1. From the home screen, tap the **Apps** icon
2. Tap **Settings**.
3. Tap **About Phone**
4. Tap **System Updates**

5. Within System Updates, tap **Software Update** and you will see the screen below



6. Tap **NETWORK UPDATE**. A notification will appear on your phone regarding the software update.



7. Once the installation is complete, the phone will re-start and you will see a confirmation message, indicating the succesful update.

