Device Product Note – Samsung Galaxy S7

9-22-16
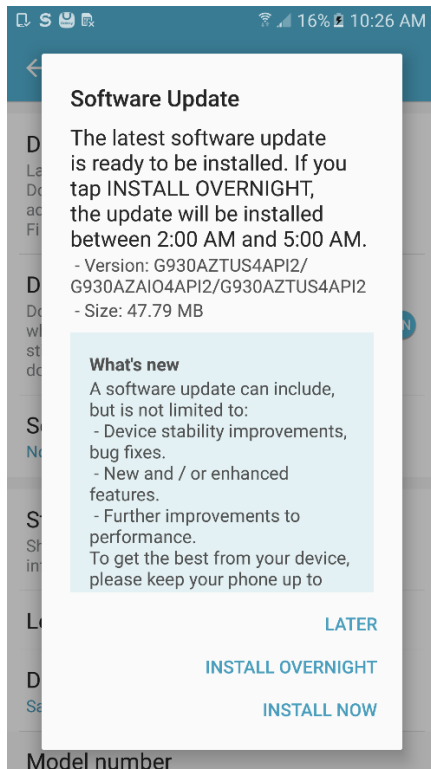
Samsung Galaxy S7 software update-

An Android security software update, with included updates provided by Google, is available for customers on software version G930AZTUS4APG3 of the Samsung Galaxy S7.
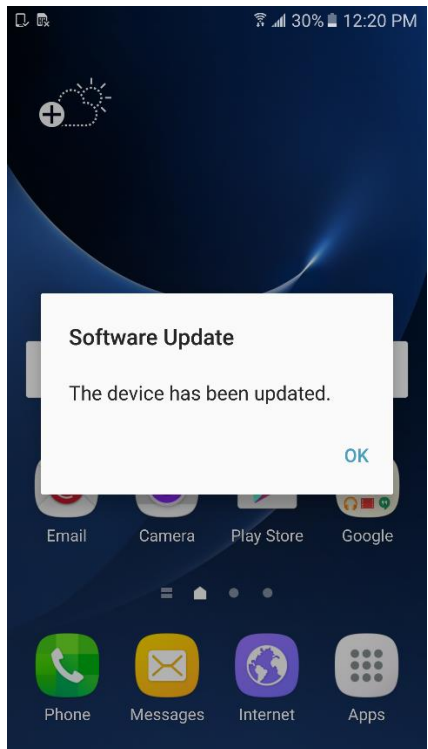
Samsung will push this software update to customers beginning 9/26/16, prompting them to install the software update to their device. The new software version is G930AZTUS4API2 and users must be connected to a Wi-Fi network to allow the software to be downloaded to their device.

Updating software after receiving a notification:

1. When the software notification is received, you will see the following screen:

2. Tap **INSTALL NOW** to install the software. You will not be able to use your phone during installation.

3. After tapping **INSTALL NOW**, the device will restart and install the updates and provide a confirmation after powering up completely to the home screen.
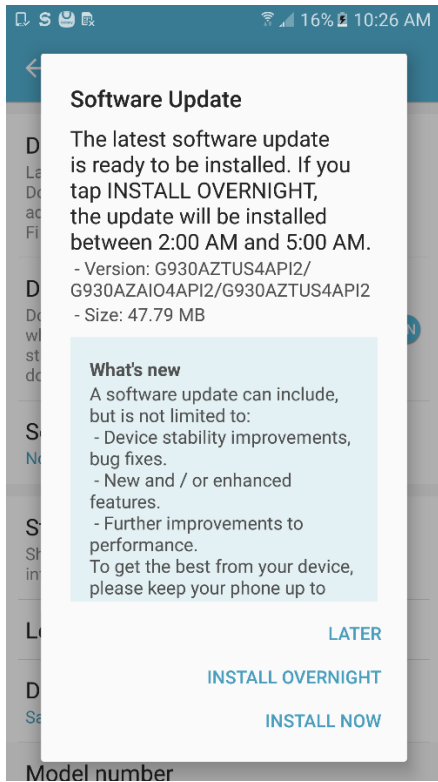
Below are the steps to check the software version and to manually update the software to the new version (G930AZTUS4API2).

Verify Software Version

1. From any home screen, touch the **Menu** key, and then touch **Settings**.
2. Scroll down and touch **About device**.
3. Look under **Build number** which will list the software version. If the user is on a previous software version, they will need to first update to version G930AZTUS4APG3.

How to Manually Update the Software

1. Ensure the phone is fully charged, is connected to Wi-Fi, and all data on phone has been backed-up.
2. From any home screen, tap the **Apps** key, and then t **Settings**.
3. Scroll down and tap **About device**.
4. Tap **Software updates**.
5. The device will register with Samsung and automatically begin downloading the update.
6. After the software has completed downloading the screen below is displayed when viewing the Notification Panel.

7. Tap **INSTALL NOW**
8. Your device will restart and install the updates and provide a confirmation after powering up completely to the home screen.